HOSPITAL FOR SPECIAL SURGERY



The International Center at

Hospital for Special Surgery





Left: Named the #1 hospital in the United States for orthopedics and #3 for rheumatology by U.S.News & World Report magazine, Hospital for Special Surgery sits adjacent to New York City's East River.

Below: HSS surgeons perform thousands of complex and routine procedures each year. Our stateof-the-art operating rooms were designed specifically to perform and advance orthopedic surgery, with custom air filtration systems designed to prevent infection.



Welcome to Hospital for Special Surgery

Thank you for your interest in Hospital for Special Surgery (HSS), a global leader in orthopedics and rheumatology. HSS specializes in treating problems of the musculoskeletal system including injuries or disease of the bones, joints, muscles, ligaments, and tendons. Here you will find highly skilled physicians who confront these problems, both common and complex, every day. You will find diagnostic imaging specialists who can detect the slightest abnormalities that provide crucial clues to diagnosis. Compassionate and highly experienced nurses and rehabilitation therapists help patients minimize the pain and disability that musculoskeletal conditions can cause.

The International Center at Hospital for Special Surgery serves patients who come to HSS from around the globe seeking the world-renowned orthopedic and rheumatologic care and expertise provided here. We understand the unique needs associated with traveling abroad to obtain medical care, and aim to make your experience at HSS as comfortable and stress-free as possible. First, we will direct you to the most appropriate physician for your particular condition. We will then assist you by scheduling and confirming medical appointments, preparing cost estimates, coordinating billing and accommodation arrangements, and arranging for medical interpreters.

The goal of HSS is to alleviate pain, restore function, and enhance quality of life. The goal of the International Center is to make certain that access to world-class care is not a world away.

Specialists in Mobility

Ranked #1 in the nation for orthopedics and #3 for rheumatology by U.S.News & World Report, Hospital for Special Surgery has been recognized as a world leader in orthopedic and rheumatologic medicine for nearly 140 years. Today, we provide specialty medical and surgical care for individuals of all ages - from infants to older adults - and for all stages of musculoskeletal disease. HSS physicians perform more knee replacements and more hip surgeries each year than any other hospital in the United States, and continually develop surgical techniques that are used around the world. With the

largest group of rheumatologists in the United States, HSS is also a leader in the research and treatment of rheumatic diseases, such as rheumatoid arthritis and lupus.

Patients who come to Hospital for Special Surgery find an extraordinary team of physicians, nurses, physical therapists, and other health professionals dedicated to helping them on the road to recovery. Because Hospital for Special Surgery is devoted exclusively to musculoskeletal medicine, every medical professional here is truly a specialist and an expert in the field. Every member of our staff takes pride in providing the highest quality patient care, improving mobility, and enhancing the life of each patient that comes through our doors.

The skills and expertise of our doctors are drawn not only from the large number of patients they treat here, but from HSS's groundbreaking research efforts, which are applied directly to clinical care. Interdisciplinary teams of HSS surgeons, scientists, rheumatologists, radiologists and bioengineers are working to discover and develop effective approaches for prevention, diagnosis, and treatment of a wide range of musculoskeletal disorders.





Left: The Hospital's sports medicine specialists treat injuries of the shoulder, knee, elbow, foot and ankle, and spine. Their expertise in surgical techniques, including many pioneered at HSS, is unsurpassed.

Below: HSS surgeons and physicians work closely with our anesthesiologists and award-winning nurses before, during, and after surgery to ensure that each patient receives the highest level of care and that pain is minimized.





Left: Patient rooms in our inpatient facility offer spectacular views of the riverfront, creating a tranquil healing atmosphere.

Below: By combining cutting-edge technology with an individualized, hands-on approach to healing, our skilled medical professionals provide the highest level of care to every patient.





International Center Services

The staff of the International Center will coordinate all aspects of your hospital stay, helping to ensure that you and your family are comfortable and that your concerns are addressed.

Our comprehensive and personalized services are described below.

Medical Care Arrangements International Center Staff will:

■ Arrange a referral to the physician whose clinical expertise best meets your needs.

Schedule all necessary appointments and diagnostic procedures, as well as coordinate any necessary

> support services throughout your hospital experience. All appointments are confirmed via phone, fax, or e-mail.

• Meet with you and your family upon your arrival at HSS for treatment and remain in constant contact throughout your stay.

■ Visit you after your procedure and continue to act as a liaison between you and your physician to address any issues or concerns that may arise post-operatively.

Regularly check on your progress and make sure you know where to go for physical therapy and other post-operative care throughout your recovery process.

Financial Services

Our staff will provide an estimate of treatment costs and can assist in coordinating payment, wiring money from home, and managing the relevant financial aspects of your hospital visit. A financial analyst will explain the details of your estimate and your final bill and will answer any questions you may have.

Multilingual Staff

International Center staff members speak several languages and can serve as interpreters. HSS Language Assistance Services also provide skilled medical interpreters to assist you and your family during your time at the hospital. Interpreters will accompany you to your appointments to ensure you fully understand your medical care. Please let us know in advance if you need an interpreter. Medical interpreter services during your hospital stay are provided free of charge.

Accommodations

The Belaire Guest Facility is conveniently located across from the hospital. The Belaire offers comfortable lodging for patients and their families. Studio, one- and two-bedroom units can be combined to offer suites that will accommodate up to six guests. Each unit has a fullservice kitchenette, full bath, and a living room/seating area, as well as telephone and television services. The facility has 24-hour security and each room has an intercom to the main lobby. We are happy to make a reservation at the Belaire upon request.

Transportation

The International Center can arrange for car service between the airport and hospital upon request. You can also hail yellow cabs which are easy to find around the hospital and at all airports. We can assist you in hailing a yellow cab near the hospital.

In and Around New York City

Hospital for Special Surgery is located in one of the greatest cities in the world. New York City boasts more than 150 museums, an estimated 20,000 restaurants, and countless sources of recreation and entertainment – from Broadway shows to foreign film festivals, and a vast array of music, opera and dance performances.

The International Center staff can provide tourist information and tips on taking advantage of your stay in New York City, including restaurants, hotels, and entertainment information.

Contacting the International Center

To make an appointment or to find out more about the services offered by the International Center at HSS, please contact us at:

Hospital for Special Surgery International Center 535 East 70th Street New York, NY 10021 USA

Tel: 212.606.1186 Fax: 212.772.6897 Email: international@hss.edu www.hss.edu Right: New York City is home to world-renowned sights and cultural activities. Situated on Manhattan's Upper East Side, Hospital for Special Surgery is located near the Metropolitan Museum of Art, the Guggenheim Museum, and Central Park.

Below: Located directly across from the hospital, the Belaire Guest Facility offers accommodations for patients and their families.







Our Patients and Physicians Are Truly Global

No matter where in the world you live, mobility is essential in order to get the most out of life. That is why Hospital for Special Surgery attracts thousands of patients from almost every corner of the globe, seeking relief from the pain caused by bone and joint conditions and injuries. Our staff members and physicians are accustomed to accommodating patients from around the world, and may consult with the referring physician in a patient's home country to ensure complete, comprehensive care.

Because of its reputation as a leader in musculoskeletal medicine and research, HSS also attracts leading physicians from many parts of the world. We have physicians on staff from North and South America, Asia, Africa, India, and Europe. International medical students who are drawn to Hospital for Special Surgery's highly competitive residency and fellowship programs often choose to remain at HSS after their training, and become valued members of our medical team.

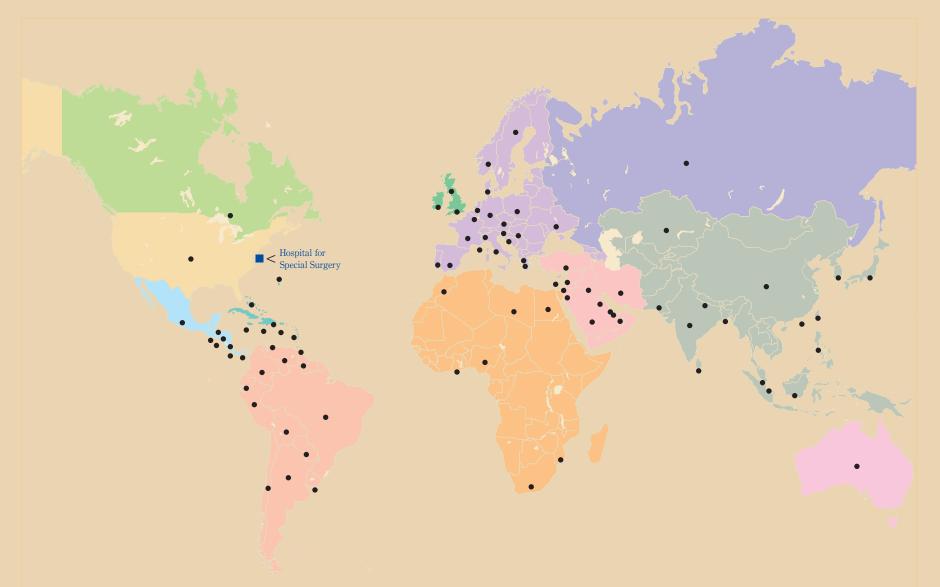
Regarded as experts in their fields, our physicians are routinely asked to present and lecture at conferences, hospitals, and universities around the world, while the HSS Visitors Program allows physicians from abroad to come to HSS to observe our clinical expertise and medical innovation firsthand. Throughout the year, you will find many international visitors at the Hospital participating in various academic initiatives including our Continuing Medical Education classes, conferences, symposiums, and training programs.

The cultural and global diversity of our patients and staff make Hospital for Special Surgery a truly unique environment, where we strive to give each patient the compassionate, quality care they deserve. The International Center is here to make your experience at HSS as comfortable and stress-free as possible. Please do not hesitate to contact us for more information about Hospital for Special Surgery or to learn how we may be of assistance to you. Internationally regarded as a leading hospital for orthopedic and rheumatologic medicine, Hospital for Special Surgery attracts patients of all ages from around the world. Each dot on the map denotes a country where our patients have come from. The goal of the International Center is to make patients and their families feel at home while receiving the highest quality care.









Over 2000 Patients From 90 Countries Have Come to HSS for Care

HOSPITAL FOR SPECIAL SURGERY



Hospital for Special Surgery is an affiliate of NewYork-Presbyterian Healthcare System and Weill Cornell Medical College.

Contact:

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