

Consider HSS for your Achilles tendon repair



Achilles Tendon Repair Scorecard

HSS has developed a new tool called the **Hospital Reliability Scorecard**. The tool features five factors that are important to consider when choosing the best hospital for your needs, so you can better evaluate your options.

This scorecard provides data specific to Achilles tendon repair at HSS. But you can ask any hospital for this data, no matter what surgery you need.

Why the 5 factors of reliability are important

Not all hospitals are the same. Some are more reliable than others. And this difference can increase the chances that you'll experience a setback, such as a complication in the hospital or something else that happens once you're home. The five factors can help you protect yourself from these avoidable risks. Find out which data to ask for and learn why the five factors matter to your health.

Success Rate 🚩

93%¹

Out of 21 responses, 70% response rate

Of HSS patients **reported improvement** **within 12 months** after their treatment

Complications +

.55²

HSS In-Hospital Complications

vs.

1.0²

National Ratio

Represents hospital-wide care. Lower is better

Avoidable Hospital Visits 🛡️

9.8%²

HSS Readmissions

vs.

16%²

National Rate

Represents hospital-wide care. Lower is better

Procedure Volume ▲

337³

Achilles tendon repairs per year

Patient Experience ★

91%²

Of patients **would recommend HSS**

Over the national average of **72%**

★★★★★

4.8 out of **5**

Based on **18,491** patient ratings

Source: ¹HSS Internal Data, 2020, ²CMS Care Compare, ³HSS Internal Data, 2019.

The five factors of reliability

Ask your hospital for this information. The data will be different for each hospital you're comparing.

- 🚩 **Success Rate**
Tracks whether patients report feeling better one year after treatment. *Higher is better.*
- ★ **Patient Experience**
Would patients recommend this hospital to others? *Higher is better.*
- + **Complications**
Shows how often patients develop medical problems while in the hospital. *Lower is better.*
- 🛡️ **Avoidable Hospital Visits**
Shows how often patients need to be re-hospitalized after their initial treatment. *Lower is better.*
- ▲ **Procedure Volume**
Practice makes perfect. Seek out a hospital with lots of experience doing this procedure. *Higher is better.*

About Achilles tendon repair

What
Surgical procedure in which damaged Achilles tendon is stitched back together. Often performed minimally invasively.

Where
Takes place in a hospital or ambulatory surgery center.

Length of Hospital Stay
Most patients go home the same day.

Testimonials

"I can happily report that I am put back together again and I will be back in the game as long as HSS is here to put me back together again!"

Ted, Achilles Tendon Injury/Condition

[Click here to see our patient stories >](#)

Ready to make an appointment?

Speak with an HSS Specialist.
Reliable care is good for your health.

[Book online](#) ➔ Or call us directly at 877.606.1555.

Endorsements

HSS has ranked U.S. #1 in orthopedics since 2010

A comprehensive comparison tool

Hospital Reliability Scorecard

HSS

It's important to make informed decisions about your care. The following questions were designed to help you better understand the differences in how well a hospital performs your procedure for so you can avoid unnecessary risks. Ask your provider for this data. Much of the data is also available at www.medicare.gov/care-compare

	HSS Hospital for Special Surgery	National/State Rates		
<p>Success Rate <i>Higher is better</i></p> <p>Q: What is the patient-reported success rate for my procedure?</p>	<p>93%¹</p> <p>Of patients reported improvement</p>	<p>N/A</p>		
<p>★ Patient Experience <i>Higher is better</i></p> <p>Q: Are patients likely to recommend this hospital? Ask for the "likelihood to recommend" metric from CMS Care Compare.</p> <p>Tip: look for stories from real patients on social media and the hospital website</p>	<p>91%²</p> <p>Of patients would recommend HSS</p>	<p>72%²</p> <p>National Average</p>		
<p>+ Complications <i>Lower is better</i></p> <p>Q: What is the complication rate for the hospital? For my procedure?</p>	<p>.55²</p> <p>In-Hospital Complications</p>	<p>1.0²</p> <p>National Ratio</p>		
<p>🛡️ Avoidable Hospital Visits <i>Lower is better</i></p> <p>Q: What is the rate of re-hospitalizations for the hospital? For my procedure?</p>	<p>9.8%²</p> <p>Avoidable Hospital Visits</p>	<p>16%²</p> <p>National Rate</p>		
<p>▲ Procedure Volume <i>Higher is better</i></p> <p>Q: How many orthopedic patients does the hospital see each year? How many patients are seen with my specific condition?</p>	<p>337³</p> <p>Achilles Tendon Repairs</p>	<p>N/A</p>		

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