

Consider HSS for your shoulder replacement

Shoulder Replacement Scorecard

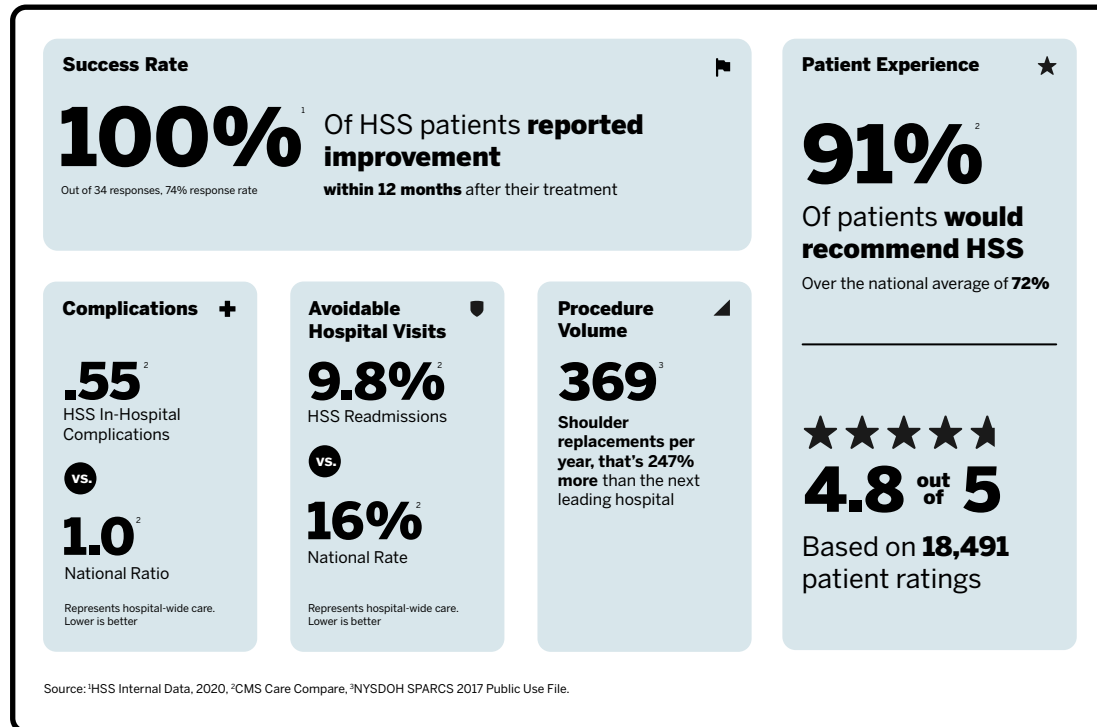
HSS

HSS has developed a new tool called the **Hospital Reliability Scorecard**. The tool features five factors that are important to consider when choosing the best hospital for your needs, so you can better evaluate your options.

This scorecard provides data specific to shoulder replacement at HSS. But you can ask any hospital for this data, no matter what surgery you need.

Why the 5 factors of reliability are important

Not all hospitals are the same. Some are more reliable than others. And this difference can increase the chances that you'll experience a setback, such as a complication in the hospital or something else that happens once you're home. The five factors can help you protect yourself from these avoidable risks. Find out which data to ask for and learn why the five factors matter to your health.



The five factors of reliability

Ask your hospital for this information. The data will be different for each hospital you're comparing.

🚩 Success Rate

Tracks whether patients report feeling better one year after treatment.
Higher is better.

★ Patient Experience

Would patients recommend this hospital to others?
Higher is better.

+ Complications

Shows how often patients develop medical problems while in the hospital.
Lower is better.

🛡️ Avoidable Hospital Visits

Shows how often patients need to be re-hospitalized after their initial treatment.
Lower is better.

▲ Procedure Volume

Practice makes perfect. Seek out a hospital with lots of experience doing this procedure.
Higher is better.

About shoulder replacement

What

Surgical procedure in which damaged cartilage in the shoulder is replaced by a metal implant. Also called "shoulder arthroplasty" or "shoulder resurfacing."

Where

Takes place in a hospital or ambulatory surgery center.

Length of Hospital Stay

Ranges from less than one day to several days, depending on the complexity of the procedure and your overall health.

Testimonials

"For the first time in over 15 years, I am now totally pain-free, flexible and strong!"

Patricia, Shoulder Replacement

[Click here to see our patient stories >](#)

Ready to make an appointment?

Speak with an HSS Specialist.
Reliable care is good for your health.

[Book online](#) ➔

Or call us directly at 877.606.1555.

Endorsements



HSS has ranked U.S. #1 in orthopedics since 2010

Hospital Reliability Scorecard



It's important to make informed decisions about your care. The following questions were designed to help you better understand the differences in how well a hospital performs your procedure for so you can avoid unnecessary risks. Ask your provider for this data. Much of the data is also available at www.medicare.gov/care-compare

	HSS Hospital for Special Surgery	National/State Rates		
<p>Success Rate <i>Higher is better</i></p> <p>Q: What is the patient-reported success rate for my procedure?</p>	<p>100%¹</p> <p>Of patients reported improvement</p>	N/A		
<p>★ Patient Experience <i>Higher is better</i></p> <p>Q: Are patients likely to recommend this hospital? Ask for the "likelihood to recommend" metric from CMS Care Compare.</p> <p>Tip: look for stories from real patients on social media and the hospital website</p>	<p>91%²</p> <p>Of patients would recommend HSS</p>	<p>72%²</p> <p>National Average</p>		
<p>+ Complications <i>Lower is better</i></p> <p>Q: What is the complication rate for the hospital? For my procedure?</p>	<p>.55²</p> <p>In-Hospital Complications</p>	<p>1.0²</p> <p>National Ratio</p>		
<p>🛡️ Avoidable Hospital Visits <i>Lower is better</i></p> <p>Q: What is the rate of re-hospitalizations for the hospital? For my procedure?</p>	<p>9.8%²</p> <p>Avoidable Hospital Visits</p>	<p>16%²</p> <p>National Rate</p>		
<p>▲ Procedure Volume <i>Higher is better</i></p> <p>Q: How many orthopedic patients does the hospital see each year? How many patients are seen with my specific condition?</p>	<p>369³</p> <p>Shoulder Replacements</p>	<p>20²</p> <p>NY State Average</p>		

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Source: ¹HSS Internal Data, 2020. ²CMS Care Compare. ³NYSDOH SPARCS 2017 Public Use File.