

Ambulatory Care Center Social Work Services

Social Work Services are available to Division of Rheumatology patients, in all pediatric clinics, and in targeted orthopedic clinics. Social workers assess patient/family needs related to the impact and understanding of illness and treatment, provide emotional support, and assist with accessing mental health services, support groups, homecare, and other community resources.

Contact: Mavis Seehaus, MS, LCSW, Assistant Director, Department of Social Work Programs at (212) 774-2467 or seehausm@hss.edu.

VOICES Medicaid Managed Care Education Program

The VOICES Program assists Ambulatory Care Center patients in accessing HSS's specialty care through helping them understand their options under Medicaid managed care. Information, education and advocacy are provided to help patients obtain and maintain care whenever possible.

Contact: VOICES Medicaid Managed Care Education Program at (212) 774-2011

VOICES 60+ Senior Advocacy Program

VOICES 60+ assists HSS rheumatology and orthopedic outpatients 60 and older with services and support to improve their quality of life and enhance their medical care experience. Program staff and volunteers help patients with access to government programs and the healthcare system, and assist with emotional and family concerns.

Contact: Juliette Kleinman, LCSW, ACSW, Manager at (212) 774-2737 or kleinmanj@hss.edu.

AMBULATORY CARE CENTER SOCIAL WORK SERVICES

Mavis Seehaus, MS, LCSW, *Assistant Director*
(212) 774-2467 • seehausm@hss.edu

VOICES MEDICAID MANAGED CARE EDUCATION PROGRAM

(212) 774-2011

VOICES 60+ SENIOR ADVOCACY PROGRAM

Juliette Kleinman, LCSW, ACSW, *Manager*
(212) 774-2737 • kleinmanj@hss.edu

LUPUSLINE®

Jillian Rose, LMSW, *Program Manager*
(212) 606-1952 • rosej@hss.edu

CHARLA DE LUPUS (LUPUS CHAT)®

Lillian Mendez or Erica Sandoval, BA
Program Associates
(212) 606-1958 or (866) 812-4494
(toll free outside of NYC)
mendezl@hss.edu or sandovale@hss.edu

THE SLE WORKSHOP

Roberta Horton, LCSW, ACSW,
SLE Workshop Supervisor
(212) 606-1033 • hortonr@hss.edu

LANTERN® (LUPUS ASIAN NETWORK)

My-Lan Tran, LCSW, *Program Manager*
(212) 774-2508 or (866) 505-2253
(toll-free outside of NYC)
tranm@hss.edu

MYOSITIS SUPPORT AND EDUCATION GROUP

Suzan Fischbein, LMSW, *Program Coordinator*
(212) 774-7623 • fischbeins@hss.edu

EARLY RA WORKSHOP

Kathryn Klingenstein, LMSW,
Social Work Coordinator, Early Arthritis Initiative
(212) 774-7378 • klingensteink@hss.edu

LIVING WITH RA: LECTURE, LUNCH & CONVERSATION

Adena Batterman, MSW, LCSW,
Manager, RA Support and Education Programs
(212) 774-2539 • battermana@hss.edu

HOSPITAL
FOR
**SPECIAL
SURGERY**

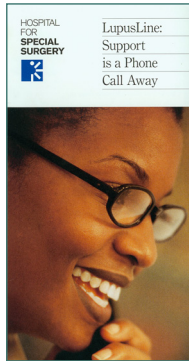


Department of Social Work Programs



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LupusLine®



LupusLine is the only national telephone peer counseling service staffed by trained volunteers who are lupus veterans, or family members. Callers are screened and matched by the program's social work manager for those who want one-to-one support by telephone appointment from home. LupusLine has been made possible by funding from Rheuminations, Inc.

Contact: Jillian Rose, LMSW, Program Manager at (212) 606-1952 or rosej@hss.edu.

Charla de Lupus (Lupus Chat)®

Charla de Lupus (Lupus Chat) a "sister" program to LupusLine, provides peer health education by trained volunteers, with an emphasis on reaching Spanish speaking communities. Charla is available on-site at several area hospitals including HSS, by phone, and for community presentations. The program also coordinates monthly Teen and Parent Chat Groups, offering lupus-related informal support, guest speakers, group activities, and celebrations. Also offered is the free booklet, "For Inquiring Teens With Lupus: Our Thoughts, Issues, & Concerns." Charla de Lupus has been made possible by funding from Rheuminations, Inc.

Contact: Lillian Mendez or Erica Sandoval, BA, Program Associates at (212) 606-1958 or (866) 812-4494 (toll free outside of NYC) or mendezl@hss.edu or sandovale@hss.edu.



SLE Workshop

The SLE Workshop is a monthly support and education program for people with lupus and their family members and friends, ongoing since 1985. Lectures by health care professionals are followed by informal discussion facilitated by a social work intern.

Contact: Roberta Horton, LCSW, ACSW, SLE Workshop Supervisor, at (212) 606-1033 or hortonr@hss.edu.

LANtern® (Lupus Asian Network)



LANtern serves as the only national program to provide lupus peer support and education for the Asian American community. Culturally relevant bilingual

(Chinese/English) resources developed by the program are available. LANtern participates in national conferences and health events to create networks of hope and understanding. LANtern has been made possible by Rheuminations and is offered in cooperation with: the SLE Lupus Foundation, Charles B. Wang Community Health Center, Chinese Community Partnership for Health at New York Downtown Hospital, Hospital for Joint Diseases, and the Center for the Study of Asian American Health at NYU Langone Medical Center.

Contact: My-Lan Tran, LCSW, Program Manager at (212) 774-2508 or (866) 505-2253 (toll-free outside of NYC) or at tranm@hss.edu.

Myositis Support & Education Group

The Myositis Support and Education Group's mission is to enhance coping, reduce isolation, and increase understanding of the inflammatory myopathies (polymyositis, dermatomyositis, and inclusion body myositis) through creating a community for those affected by this rare illness. Monthly meetings include lectures by medical professionals and informal discussions facilitated by a social worker. Family and friends are welcome.

Contact: Suzan Fischbein, LMSW, Program Coordinator at (212) 774-7623 or fischbeins@hss.edu.

Early RA Workshop

The Early RA Workshop is a program developed for people recently diagnosed with RA, to provide support and education for participants and their family members. Participants meet for a 4 session series which presents essential information about RA and RA treatment. Following the lectures, discussion with others also coping with a new RA diagnosis is facilitated by a social worker and a rheumatology nurse. The program is offered as part of the Early Arthritis Initiatives of the Inflammatory Arthritis Center at HSS, and is supported by educational donations provided by Amgen and Abbott and with the generous support of CKEW Fund, Rosenwald Family Fund, Mamdani Foundation and Manon and Ian Slome.

Contact: Kathryn Klingenstein, LMSW, Social Work Coordinator, EAI, at (212) 774-7378 or klingensteink@hss.edu.

Living with RA: Lecture, Lunch and Conversation

Living with RA: Lecture, Lunch and Conversation is a monthly support and education program for people with severe RA and their family members and friends. Lectures by experts in RA treatment are followed by discussion facilitated by a social worker and rheumatology nurse. Living with RA is supported by educational donations provided by Amgen, Abbott and Genentech and with the generous support of CKEW Fund, Rosenwald Family Fund, Mamdani Foundation and Manon and Ian Slome.

Contact: Adena Batterman, MSW, LCSW, Manager, RA Support and Education Programs at (212) 774-2539 or battermana@hss.edu.

The Department of Social Work Programs' mission is to support, empower, and enhance the quality of life for people with rheumatology and orthopedic conditions, and their loved ones. For more information please visit www.hss.edu/social-work-programs.

- Roberta Horton, LCSW, ACSW, Director